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DEPT OF INSURANCE
BY Page

DEPARTMENT OF INSURANCE

In the Matter of:

MARY HELEN WHISIKER

No. 06A-199-INS

ORDER

Respondent.

On December 27, 2006, the Office of Administrative Hearings, through Administrative Law Judge ("ALJ") Lewis D. Kowal, issued an Administrative Law Judge Decision ("Recommended Decision"), received by the Director of the Department of Insurance ("Director") on December 29, 2006, a copy of which is attached and incorporated by this reference. The Director of the Department of Insurance has reviewed the Recommended Decision and enters the following Order:

- 1. The Recommended Findings of Fact and Conclusions of Law are adopted.
- 2. Respondent's producer's license shall be revoked on the effective date of the Order entered in this matter.

NOTIFICATION OF RIGHTS

Pursuant to Arizona Revised Statutes ("A.R.S.") § 41-1092.09, Respondent may request a rehearing with respect to this order by filling a written motion with the Director of the Department of Insurance within 30 days of the date of this Order, setting forth the basis for relief under A.A.C. R20-6-114(B). Pursuant to A.R.S. § 41-1092.09, it is not necessary to request a rehearing before filing an appeal to Superior Court.

Respondent may appeal the final decision of the Director to the Superior Court of Maricopa County for judicial review pursuant to A.R.S. § 20-166. A party filing an appeal must notify the Office of Administrative Hearings of the appeal within ten days after filing

1	the complaint commencing the appeal, pursuant to A.R.S. § 12-904(B).
2	
3	DATED this day of January, 2007.
4	
5	at the
6	CHRISTINA URIAS, Director Arizona Department of Insurance
7	
8	COPY of the foregoing mailed this day of January, 2007 to:
9	Lewis Kowal, Administrative Law Judge
10	Office of Administrative Hearing 1400 West Washington, Suite 101
11	Phoenix, Arizona 85007
12	Mary Kosinski, Executive Assistant for Regulatory Affairs Steve Fromholtz, Licensing Supervisor
13	Arizona Department of Insurance 2910 North 44th Street, Suite 210
14	Phoenix, Arizona 85018
15	Jennifer A. Boucek Assistant Attorney General
16	1275 West Washington Street Phoenix, Arizona 85007-2926
17	Mary Helen Whisiker
18	2472 W. Sumaya Way Tucson, Arizona 85741
19	Paris O. S. Land
20	Letricia a. Jaing for
21	Curvey Burton
22	
23	
24	

IN THE OFFICE OF ADMINISTRATIVE HEARINGS

STATE OF ARIZONA RECEIVED

In the Matter of:

No. 06A-199-INS

DEC 29 2006

MARY ALLEN WHISIKER

ADMINISTRATIVĖ LAW JUDGE DECISION

DIRECTOR'S OFFICE INSURANCE DEPT.

Respondent.

HEARING: December 14, 2006

APPEARANCES: Assistant Attorney General Jennifer Boucek for the Arizona

Department of Insurance; Mary Allen Whisiker did not appear at the hearing

ADMINISTRATIVE LAW JUDGE: Lewis D. Kowal

FINDINGS OF FACT

- 1. At all times material to this matter, Mary Allen Whisiker ("Respondent") was and currently is licensed by the Arizona Department of Insurance ("Department") as a life producer.
- 2. On February 3, 2006, the Department issued Respondent a life producer license, license number 857447 ("License"), which expires on December 31, 2009.
- 3. On May 11, 2006, the Department issued a letter to Respondent that was mailed to her address of record, informing her that her fingerprint card could not be processed and was returned by the Arizona Department of Public Safety ("DPS") as illegible. In that letter, the Department requested that Respondent submit a replacement set of fingerprints and enclosed a blank replacement fingerprint form. The Department provided a deadline of June 14, 2006 for the return of the completed replacement fingerprint form.
- 4. Because the Department did not receive the requested replacement fingerprint form from Respondent as requested, the Department sent another letter to Respondent on July 14, 2006, certified mail, return receipt requested, giving Respondent a deadline

Office of Administrative Hearings 1400 West Washington, Suite 101 Phoenix, Arizona 85007 (602) 542-9826

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29 30 of fifteen days from the date of the letter to file a replacement fingerprint form with the Department.

- 5. The Department submitted as an exhibit a signed receipt card that showed the certified letter of July 14, 2006 was returned to the Department as unclaimed. See Exhibit 5.
- 6. Steven Fromholtz ("Mr. Fromholtz"), Producer Licensing Administrator for the Department, testified that, to date, the Department has not received any communication from Respondent in response to the above-mentioned letters and the Department has not received a replacement fingerprint form from Respondent.
- 7. Mr. Fromholtz testified that when an application for a producer's license is received is processed, the fingerprint card is reviewed to make sure there are no blank spaces. The card is then forwarded to the DPS for processing, which includes processing by the Federal Bureau of Investigation.
- 8. According to Mr. Fromholtz, until the fingerprint card is processed and returned to the Department and a criminal background history search is conducted, with the results provided to the Department, the license application process has not been completed.

CONCLUSIONS OF LAW

- 1. This matter is a disciplinary proceeding wherein the Department must prove by a preponderance of the evidence that Respondent violated the State's Insurance Laws. See A.AC. R2-19-119.
- 2. During the application process, the Director of the Department required Respondent to submit a full set of fingerprints and Respondent's illegible fingerprint submission did not satisfy that requirement. See A.R.S. § 20-285(F)(2).
- 3. Respondent's conduct, as set forth above, constitutes a violation of A.R.S. § 20-295(A)(1), by having failed to provide complete information in the license application.
- 4. Respondent's conduct, as set forth above, constitutes the violation of any provision of A.R.S., Title 20, within the meaning of A.R.S. § 20-295(A)(2).
- 5. Grounds exist for the Director of the Department to suspend, revoke, or refuse to renew the License pursuant to A.R.S. §§ 20-295(A).

<u>ORDER</u>

Based upon the above, the License shall be revoked on the effective date of the Order entered in this matter.

Done this day, December 27, 2006.

Lewis D. Kowal

Administrative Law Judge

Original transmitted by mail this 28 day of **Vecentum**, 2006, to:

Department of Insurance Christina Urias, Director 2910 North 44th Street, Ste. 210 Phoenix, AZ 85018

By Chris Fishlish